



## THE CITY OF JACKSONVILLE

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### MEDIA RELEASE

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For Immediate Release

#### ***City of Jacksonville Ongoing Power Outages***

City of Jacksonville officials have been in contact with Oncor. While the information below is not an official statement from Oncor officials, it is the City's understanding of the current situation.

- The power outages are due to ERCOT and the lack of power generation across our state.
- Poor grid conditions have prevented Oncor and other utilities from rotating or rolling outages. This is leading to very extended outages.
- If you currently have power, there is a chance you may lose it.
- For those residents and business without power at this time, you may not get your power restored for several more days.
- If you do not have warm shelter at this time, we urge everyone to reach out to neighbors, friends and family for assistance now.

The City of Jacksonville is currently working with Central Baptist Church and other potential facilities to provide warming shelters for those affected by these power outages. Additional information regarding shelters will be sent out soon. We are striving to keep up with this unprecedented situation.

For additional information or assistance, please contact the non-emergency number for the Jacksonville Police Department at 903-586-2546.

Additional information can also be found on the city website: [www.jacksonvilletx.org](http://www.jacksonvilletx.org).

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