



THE CITY OF JACKSONVILLE

Melissa Hardy
Communications Director
315 S. Ragsdale Street
Jacksonville, Texas 75766
Melissa.Hardy@JacksonvilleTX.org
d. (903) 339-3310 m. (903) 393-1927

MEDIA RELEASE

February 20, 2021

For Immediate Release

City of Jacksonville Boil Water Notice

Boil Water Notice for the City of Jacksonville Public Water System February 20, 2021

Due to main water line breaks in the distribution system, numerous customer leaks, and many private fire suppression line leaks, resulting in lowered distribution system pressure, the Texas Commission on Environmental Quality has required the **City of Jacksonville Public Water System TX0370002** to notify all customers, in the effected area, to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

The affected area will include all residential, business, and wholesale customers north of US Hwy 175 on North Bolton Street, US Hwy 69 North, and the Lincoln Park Area north of Hwy 175. See attached map.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Randall Chandler, Director of Community and Public Services, 1220 South Bolton Street, Jacksonville Tx, at 903-589-3510. The public water system customers and the executive director shall be able to reach the public water system at one of the numbers listed in this notice. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.

Updates will be posted on our City Facebook page as well as on our website at www.jacksonvilletx.org.

####