
ARTICLE I. IN GENERAL¹

Sec. 21-1. Water, wastewater and residential brush, bulky waste and special-pickup rates.

(a) Effective June 1, 2019, the following rates shall apply for billing for water services:

(1) Water rates for residential customers within the corporate limits of the City of Jacksonville, Texas without any free service and without any discounts:

a. The minimum charge for administration, billing and collecting per month based on water meter size is as follows:

¾ inch or less	\$13.76
1 inch	\$16.31
1 ½ inch	\$20.55
2 inch	\$24.04

b. For all water used the following rates apply:

0—2,000 gallons	\$1.94*
2,001—10,000 gallons	\$2.59*
10,001 + gallons	\$2.85*
* price per 1000 gallons	

(2) Contracted water sales. The City of Jacksonville reserves the right to enter into individual contracts/agreements between the City of Jacksonville and large volume customers who resell water and/or use water for commercial use and who may require a guaranteed volume of water. These contracts/agreements shall be developed after negotiations, but the rates charged shall adhere to and be consistent with established rates, fees, and penalties set forth in this ordinance.

(3) Water rates for commercial or industrial customers within the corporate limits of the City of Jacksonville, Texas, without any free service and without any discounts:

a. The minimum charge for administration, collecting and delivery based on water meter size:

¾ inch or less	\$18.39
1 inch	\$21.80
1½ inch	\$27.47
2 inch	\$32.13
3 inch	\$39.62
4 inch	\$46.97

¹Editor's note(s)—Ord. No. 1555, § I, adopted April 9, 2019, repealed Art. I, §§ 21-1—21-10, and reenacted said article, §§ 21-1—21-11, as set out herein. Former Art. I pertained to similar subject matter and derived from Ord. No. 1537, § I, adopted Nov. 14, 2017. See Code Comparative Table for prior historical notations.

6 inch	\$59.18
8 inch	\$70.17
10 inch	\$88.41

b. For all water used the following rates apply:

0—2,000 gallons	\$1.94*
2,001—10,000 gallons	\$2.59*
10,001 + gallons	\$2.85*
* price per 1000 gallons	

(4) Current water customers located outside the corporate limits, excluding rural water supply corporations, will be billed at one hundred fifty (150) per cent of the rates in subsection (a)(1) and (3) above. There will be no new water customers located outside the corporate limits, other than required by state or federal agencies.

(5) Notwithstanding anything set forth above, after June 1, 2019, the following rates shall apply for billing for water services to rural water supply corporations:

a. The minimum for administration, collecting and delivery charge for rural water supply corporations is based on water meter size:

¾ inch or less	\$18.39
1 inch	\$21.80
1½ inch	\$27.47
2 inch	\$32.13
3 inch	\$39.62
4 inch	\$46.97
6 inch	\$59.18
8 inch	\$70.17
10 inch	\$88.41

b. For all water used by rural water supply corporations \$ 2.75 per thousand (1,000) gallons.

c. Any meter over one (1) inch will be considered a commercial meter and charged in accordance with (a)(3)a. and b. above.

(Usage through more than one (1) water meter may be combined for billing purposes at customer's request.)

(6) Notwithstanding anything set forth above, after June 1, 2019, the following rates shall apply for billing for water services to bulk customers:

a. For all water used \$8.55 per thousand (1,000) gallons.

(b) Effective with June 1, 2019 billings, the following wastewater rates for monthly usage, based on water consumption, shall apply within the corporate limits of the City of Jacksonville, Texas:

(1) Residential rates- meters smaller than one (1) inch:

a. Base charge of fourteen dollars and six cents (\$14.06) per month per customer plus

b. A Volumetric Charge up to 10,000 gallons per month:

0—2,000	\$2.89*
2,001—10,000	\$2.89*
* per 1,000 gallons	

All multiple family residences or apartments having four (4) or fewer units, which are served by one (1) water meter will be billed a fourteen dollars and six cents (\$14.06) minimum per month for each residential unit plus two dollars and eighty-nine cents (\$2.89) for each one thousand (1,000) gallons of water used. Not to exceed one hundred seventy-one dollars and seventy-four cents (\$171.74).

- (2) Commercial, industrial sewer customers and/or multiple family residences having more than four (4) units which are served by one (1) water meter- water meters larger than one (1) inch:
 - a. Base charge of fifteen dollars and fifty cents (\$15.50) per month per customer plus.
 - b. A Volumetric Charge:

0—2,000	\$2.89*
2,001—300,000	\$2.89*
300,001 +	\$2.89*
* per 1,000 gallons	

- (3) Current wastewater service outside the corporate limits shall be provided at one hundred fifty (150) per cent of the rates for wastewater service within the corporate limits of the City of Jacksonville, Texas, as set forth in subsection (b)(1) and (2) above. There will be no new wastewater services installed outside all the corporate limits.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-2. Classification.

All customers, whether inside or outside the corporate limits, shall be considered as commercial and/or industrial customers unless the premises are devoted to solely residential use to the exclusion of all other uses. Storage units are not considered residential use.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-3. Due date; late payment penalty.

Such rates and charges hereby fixed and prescribed shall be paid by the residential users of the water and wastewater system to the water collection department on or before the twentieth day after billing by 5:00 p.m., which date shall be the date that all such charges are due and payable. In the event that the user or customer does not pay the amount due in full by the twentieth day after billing, then it shall be the duty of the water collection department to add to such statement a late payment penalty of fifteen dollars (\$15.00), and then said statement shall be due and payable on or before the thirtieth day after billing and, if not paid by this day, shall be delinquent and is subject to disconnection. Accounts not paid in full by the 60th day after billing will be subject to an additional fifteen dollar (\$15.00) late payment penalty fee and disconnection. Accounts disconnected for nonpayment will require payment in full before service is reconnected.

Such rates and charges hereby fixed and prescribed shall be paid by the commercial users of the water and wastewater system to the water collection department on or before the twentieth day after billing by 5:00 p.m., which date shall be the date that all such charges are due and payable. In the event that the user or customer does

not pay the amount due in full by the twentieth day after billing, then it shall be the duty of the water collection department to add to such statement the sum of ten (10) per cent of the outstanding balance, and then said statement shall be due and payable on or before the thirtieth day after billing and, if not paid by this day, shall be delinquent and is subject to disconnection. Accounts not paid in full by the 60th day after billing will be subject to an additional ten (10) per cent of the outstanding balance and disconnection. Accounts disconnected for nonpayment will require payment in full before service is reconnected.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-4. Disconnection for delinquency; reconnection charge.

In the event any user or customer of such water and/or wastewater system does not pay the applicable rates and charges, the city shall cause the disconnection of water and wastewater services to such user or customer.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-5. No free service.

No free service shall be allowed, nor shall any employee of the city be authorized to make exceptions to any payment schedule as outlined in this article. The city manager shall provide collection efforts for any outstanding balances for water and/or wastewater services.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-6. Fees incident to the sale of water.

That after June 1, 2019, fees to be charged in connection with the sale and delivery of water by the City of Jacksonville, Texas, shall be as follows:

- (1) *Bad check collection fee.* Any check payable to the city in payment for utilities used by any person, firm or corporation which is returned to the city marked "insufficient funds" or returned for any reason shall incur a penalty for collection and failure to pay of thirty dollars (\$30.00) to be added to the bill then due for water and waste water service. A return check shall constitute nonpayment for service and shall result in the same action and conditions applicable in the case of any other unpaid utility account.
- (2) *Transfer fee.* The city shall impose a charge of fifty dollars (\$50.00) on any customer who transfers an account within the city from one location within the system to another location. Transfer is deemed to have taken place if a customer opens an account within fifteen (15) days of disconnecting an existing account. Application fee is not transferable.
- (3) *Water deposit fee.*
 - a. Deposits for residential water use shall be seventy-five dollars (\$75.00) per connection with a twenty-five dollar (\$25.00) application fee.
 - b. Deposits for commercial or any other type of water use shall be based on water meter size plus an application fee of twenty-five dollars (\$25.00) per connection.
 - c. Deposits will be refunded after twelve (12) months of on time payments by way of credit on account. No cash refunds for deposits will be issued unless account is closed in good standing before the twelve (12) months.

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- (4) *Additional residential water deposit.* If a customer's water account has been closed for nonpayment and has an uncollected balance, an additional three-hundred-dollar (\$300.00) deposit will be required (three-hundred dollars (\$300.00) total deposit) in order to open a new water account.
- (5) *Reconnect fees.* Failure to meet payment agreement or after sixty (60) days non-payment, water service will be disconnected.
- a. A thirty-five dollar (\$35.00) nonrefundable reconnect fee shall be charged to any customer reconnecting to the water system during normal business hours.
 - b. A fifty dollar (\$50.00) nonrefundable reconnect fee shall be charged to any customer reconnecting to the water system after a delinquent account has been disconnected for nonpayment after normal business hours. No account will be turned on between the hours of 10:00 p.m. through 7 am.
 - c. All past due balances must be paid to continue water service.
- (6) *Meter tampering fee.* A five hundred-dollar (\$500.00) fee may be charged to any residential customer whose service has been tampered with in the following manner.
- a. Broken meter housing;
 - b. Damaged or broken curb stop;
 - c. Communication port housing broken;
 - d. Meter lock removed;
 - e. Broken meter;
 - f. Stolen meter;
 - g. Unauthorized connection inserted;
 - h. Any unauthorized water usage.

Commercial customers shall be charged the cost of the meter for any of the damages listed above.

Customers that intentionally damage the communication housing located on the top of the meter box will be subject to a thirty dollar (\$30.00) charge for replacement.

Customers that intentionally damage the antenna housings will be charged two hundred dollar (\$200.00) fee for replacement of the components.

Customers who suffer accidental damage to meters can be charged replacement cost of the damaged parts plus labor costs.

(These fees must be paid prior to reconnection of service.)

- (7) *Meter testing fees.* Customers may request a meter test if they feel that their readings are inaccurate. If the meter tests as accurate, the customers will pay all fees as listed below plus any labor or other associated fees. If the meter tests as inaccurate, the City of Jacksonville will bear the cost of testing and labor.

If a customer wishes their meter to be tested the following fees apply:

¾ inch or less	\$75.00
1 inch	\$75.00
1 ½ inch	\$75.00
2 inch	\$550.00
3 inch	\$550.00

4 inch	\$550.00
6 inch	\$550.00
8 inch	\$750.00
10 inch	\$750.00

Nothing contained herein shall be construed to prevent the city from pursuing civil or criminal penalties against any person or parties tampering with, damaging and/or using without authorization, water service to the maximum allowed by state or local laws.

(Ord. No. 1555 , § I, 4-9-19)

Secs. 21-7, 21-8. Reserved.

Sec. 21-9. City forces to make connections; establishing charge.

- (a) No private persons shall be permitted to make any connections to city water or wastewater lines.
- (b) The city manager is authorized to establish rates at which city forces will make such connections, such rates to be based on actual costs. These rates are established as "Appendix A" of this section and may be amended at any time in the future by the adoption of new rates by the city council and denominating the same as "Appendix A," revised and dated and filed with the city secretary:

APPENDIX A
SERVICE CHARGE
EFFECTIVE JUNE 1, 2019

(1) *Water Taps:*

Size	Cost
¾"	\$250.00* plus cost of meter
1"	\$250.00* plus cost of meter
1½"	\$250.00* plus cost of meter
2"	\$250.00* plus cost of meter
3" and Greater	\$250.00* plus cost of meter
* Meter cost may increase on an annual basis	

(2) *Sewer Taps:*

Size	Cost
4"	\$500
6" or Greater	Actual Cost

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-10. Extending water, sewer mains.

- (a) The cost of extending a water or sewer main necessary to provide service to any residential, commercial or industrial location shall be paid by the user or applicant. The city will bear the expense of extending (not to exceed fifty (50) feet) a connecting water or sewer line from a water or sewer main to the property line, with the user or applicant to pay the costs of extending a connecting line more than fifty (50) feet from the water or sewer main. If an extension crosses more than one (1) property line, only one (1) 50-foot credit will be given to that extension. For a limited time of seven (7) years, each parcel of property that the line crosses and a customer connects to that line, that new customer must reimburse the city, who in turn will reimburse the original applicant for a per-foot cost of installation across the new applicant's property.
- (b) The city is not obligated to extend water or sewer service to potential users or customers located outside the city limits and will do so only if the city determines it is advantageous to do so and the user or customer complies with all the city's requirements.
- (c) Any person who violates or fails to comply with any of the provisions of this section shall be guilty of a misdemeanor and upon conviction punished by a fine not to exceed five hundred dollars (\$500.00). Each day of a violation or noncompliance is committed or continued shall constitute a separate offense.

(Ord. No. 1555 , § I, 4-9-19)

Sec. 21-11. Residential brush, bulky waste and special pick-up rates.

Residential with bulk pick-up (R4)	\$5.00 per month
SPECIAL PICK-UP	
Pick-up Truck Load (R1)	\$45.00
Dump Truck Load (R2)	\$65.00
Only Tree and Vegetation (RR)	\$35.00

(Ord. No. 1555 , § I, 4-9-19)

Secs. 21-12—21-17. Reserved.